

Warranty on Coda Audio Products

This warranty covers the listed products against defects in materials or workmanship for the following periods

Warranty Term

<u>Type of Product</u>	<u>Duration of Warranty</u>
Coda Audio Loudspeakers	2 Years limited warranty
Coda Audio Electronics & Accessories other than C10, C25, C45, C475	2 Years limited warranty
Coda Audio C25, C45, C475 Power Amplifiers	5 Years limited warranty
Coda Audio C10 Power Amplifier	6 Years limited warranty

All products are manufactured by Coda Audio and are warranted to be free from defects in components and factory workmanship under normal use and service for the periods as listed above from the date of original end-user purchase when purchased from an authorized Coda Audio Distributor / Dealer.

Coda Audio will, at their option, repair or replace the product(s) covered by this warranty if it becomes defective, malfunctions or otherwise fails to conform to this warranty under normal use and service during the warranty period, without charge for labour or materials. You will be responsible for any installation or removal charges and for any shipping charges if the product(s) must be shipped for warranty service.

This warranty does not cover (a) damage deterioration or malfunction resulting from accident, negligence, misuse, abuse, improper installation or operation or failure to follow instructions according of the Owner's Manual for the product(s); any shipment of the product(s) (claims must be presented to the carrier); repair or attempted repair by anyone other than Coda Audio or an authorised Coda Audio Service Centre; (b) any unit which has been altered or on which the serial number has been defaced, modified or removed; (c) normal wear, battery replacement and any periodic maintenance; (d) deterioration due to perspiration, corrosive atmosphere or other external causes such as extremes in temperature or humidity; damages by improper grounding or the improper use of either certified or uncertified equipment, if applicable. (e) damage attributable to power surge or related electrical abnormalities, lightning damage or acts of God; or (f) RFI/EMI (interferences/noise) caused by improper grounding or the use of either certified or uncertified equipment, if applicable. Any evidence of alteration, erasing or forgery of proof-of-purchase documents will cause the warranty to be void. This warranty is not transferable.

Exclusion of implied warranties and exclusion of Damages

This is the only warranty applicable to Coda Audio product(s). Coda Audio neither assume nor authorise anyone to assume for them any other warranty. This warranty is expressly in lieu of any other warranties, express or implied, including any implied warranties of merchantability and fitness for a particular purpose and of any other obligations or liability on the part of Coda Audio. Coda Audio's liability for any and all losses and damages resulting from any cause whatsoever, including Coda Audio's negligence, alleged damage or defective goods, whether such defects are discoverable or latent, shall in no event exceed the purchase price of the product. In no event shall Coda Audio be liable for loss or use, commercial loss, damage to any other equipment or other item at the site of use or interruption of performance or any other consequences thereof, or other incidental or consequential damages whatsoever.

In case of any warranty issues, please contact your point of purchase Coda Audio Distributor / Dealer at first; they will be able to assist you with all matters relating to product(s) warranty status and claims procedures.

Please refer to the Coda Audio returns procedure for the return of goods instructions.

In order to ensure accurate analysis results and provide short turn-around times it is important that the products are accompanied by a detailed failure description from the customer / end-user. Before returning any items, please contact Coda Audio to request an RMA number. Please quote this number below Please use this Return Notice for this purpose.

Return Notice: RMA Number.....

Your name and address:

Date:

Product Name	
Detailed failure description (with pictures)	
Serial Number	
Date of purchase	

Use this Return Notice for each product you return.

One copy should be placed into the packing carton of the return product and one should be sent in advance per email to: contact@codaaudio.com

The return address is:

Coda Audio

Boulevard der EU 6

30539 Hannover

Germany

Attn: Quality Department